

For More Information:

Call:

Fairfax Connector Information Center
(703) 339-7200 • TTY (703) 339-1608

Monday-Friday 5:00 AM-10:00 PM
Saturday 7:00 AM-10:00 PM
Sunday 10:00 AM-8:00 PM

Visit Our Website:

www.fairfaxconnector.com

Visit One of the Connector Stores

- **Connector Store at Franconia-Springfield Metro Station**
Monday-Friday 6:30 AM - 7:00 PM
- **Connector Store at Herndon-Monroe Park & Ride**
Tuesday & Thursday 6:30 AM - 10:30 AM
3:00 PM - 7:00 PM
- **Connector Store at Reston East and Wiehle Avenue Park & Ride**
Monday & Wednesday 6:30 AM - 10:30 AM
3:00 PM - 7:00 PM
- **Connector Store at Reston Town Center**
Monday-Friday 6:30 AM - 7:00 PM
- **Connector Store at Tysons-West*Park Transit Station**
Monday-Friday 10:00 AM - 6:00 PM
(Public waiting area open for Self Service at 6 AM)



Bus and rail passes, timetables, maps, tickets and other commuting information are available at the Connector Stores.

Holiday Service

Martin Luther King, Jr. Day Presidents' Day Columbus Day Veterans' Day	Weekday Service on all Fairfax Connector routes except 595 and 597 which will not operate on these holidays.
Independence Day	Saturday Service on Routes: 101, 109, 151, 152, 161, 162, 171, 310, 321, 322, 401, 425, 505, 574, 605, 950 and RIBS 1, 2, 3, 4 No other routes operate on this holiday.
New Year's Day Easter Memorial Day Labor Day Thanksgiving Day Christmas Day	Sunday Service on Routes: 101, 151, 152, 161, 162, 171, 310, 321, 322, 401, 425, 505, 574, 605, 950 and RIBS 1, 2, 3, 4 No other routes operate on these holidays.
Day After Thanksgiving	Weekday Service on all Fairfax Connector routes except 595 and 597 which will not operate on this day.

Snow Service

During winter weather, find out which level of service your bus will operate:

- Watch Cable Channel 16
- Tune into radio station WMAL-AM 630
- Log onto www.fairfaxconnector.com
- Call the **Fairfax Connector Information Center** at 703-339-7200, TTY 703-339-1608

Pick up a **Snow Service & Winter Weather Guide**. They are available from your driver, at all Connector Stores and online during the winter season.

Policies, Fares & General Information



CUSTOMER SERVICE

(703) 339-7200

TTY (703) 339-1608

www.fairfaxconnector.com

Revised: January, 2007

Print Date: 01.01.07

Fares, Transfers and Passes

Effective September, 2004

(MetroAccess fares effective July 1, 2006)

- **Cash, valid transfers, tokens, bus passes of regional bus systems, and VRE and Translink passes are accepted as fare media for riding Fairfax Connector buses.** Exact amount is required when paying by cash. Drivers do not carry money or make change. An additional fare using cash or tokens may have to be paid when using transfers. Up to two children, four years of age or younger, may ride free with a paying customer.
- **Fares with Metrorail-To-Bus Transfer**
Full fares are discounted to the amounts below when a valid Metrorail-To-Bus transfer is used. To be valid, this transfer must be obtained at the Metrorail station where entry into the Metrorail system is made.
- **Senior-Disabled Fares**
Full fares are discounted to the amounts below for customers 65 years of age and older and persons with disabilities with a Metro ID or Medicare card. A photo ID may be requested by the driver. Senior citizens can obtain an ID card application at all Fairfax County libraries. Persons with disabilities can arrange to obtain an ID card at WMATA headquarters, 600 Fifth Street NW, Washington, D.C., by calling (202)-962-1245, TTY (202) 628-8973.
- **Bus-To-Bus Transfers**
Transfers are issued FREE to customers paying fares with cash or tokens. Transfers are valid for two additional hours from time of boarding for an unlimited number of rides. A transfer cannot be redeemed for another transfer. VRE, Translink and bus passes serve as transfers.
- **Regional One Day Bus Pass: \$3.00 (Buy Pass on Bus)**
Pass is valid for an unlimited number of rides on local routes of participating regional bus systems on the day purchased. It has a value of \$1.25 per trip when used on express routes. It expires at midnight, Sunday-Thursday and at 2 a.m., Friday and Saturday.

Please have exact fare ready when boarding the bus.
Drivers cannot provide change.

Fare Chart

Cash Fares	Cost
All Local Routes (except express routes below)	\$1.00
Express Routes 380, 595 & 597	\$3.00
Cash Fares With Rail-to-Bus Transfer	
All Local Routes (except express routes below)	\$0.35
Express Routes 380, 595 & 597	\$2.10
Senior-Disabled Cash Fares	
All Local Routes (except express routes below)	\$0.50
Express Routes 380, 595 & 597	\$1.00
With Rail-to-Bus Transfer on All Routes	FREE
MetroAccess Customer Fares	
All Routes for MetroAccess ID Card Holders and 1 Companion	FREE
Children's Fares	
Up to 2 Children Ages 4 and Under (traveling with an adult paying full fare)	FREE
Children Age 5 and Older	Adult Fare

Fares Subject to Change Without Notice

Plan Your Trip

Fairfax Connector route maps and schedules can be found in separate brochures which are located aboard buses, at Metro Stations, online or at your nearest Connector Store. You can also request a timetable be mailed to you by calling the **Fairfax Connector Information Center** at (703)-339-7200. Route maps show major bus stops located along the route, accompanied by a schedule which indicates the times the bus will stop at those locations. Bus stops are located approximately every two blocks along the routes, therefore, it is not possible to include all of them in one schedule. Instead, you may use these major bus stops/timepoints to estimate the time it will take for the bus to arrive at other bus stops which are not listed. Plan to arrive at your bus stop five minutes early and make sure you have exact change for your fare. Bus drivers cannot provide change.



Fairfax County is committed to a policy of nondiscrimination in all county programs, services and activities. Reasonable accommodations will be provided upon request. For information or to request this information in an alternate format, call 703-324-1100, TTY 703-324-1102. Please allow seven working days.

Fairfax Connector bus service is provided by Fairfax County.



Wheelchair Service

Fairfax Connector buses in the Reston and Herndon area are all wheelchair lift-equipped. Most of the buses in other areas of the County are wheelchair lift-equipped. To be assured of a lift-equipped bus on your route, please call 24 hours in advance.

Fairfax Connector Information Center

(703) 339-7200 • TTY (703) 339-1608

Monday-Friday 8:00 AM - 5:00 PM

Metrobus

(202) 962-1825 • TTY (202) 638-3780

Monday-Friday 7:30 AM - 5:30 PM

Guaranteed Ride Home

For a **Guaranteed Ride Home** in case of emergencies when bus, Metrorail or VRE is not available, please call:

1-800-745-RIDE
(1-800-745-7433)



Comments / Lost & Found

To offer a suggestion, to file a complaint or compliment or to report a lost item, please call the **Fairfax Connector Information Center** at (703) 339-7200. If you see a bag or package that is unattended, leave it alone and report it to a **Fairfax Connector** or Metro employee immediately.

Restrictions & Accommodations

Smoking, eating, drinking and playing radio or video devices without earphones are strictly prohibited. Strollers must be folded on the bus. Service animals are permitted on the bus. Other small animals are permitted only if transported in a secure container.